

Norwich
Public UtilitiesUp to **\$350** per ton rebate**For Qualified Central Air and Heat Pump Systems***Norwich Public Utilities Electric Customers Only*

Get up to \$350 per ton back from your municipal electric utility when you purchase an eligible single / split package central air system or heat pump. This rebate is good for purchases made from January 1, 2026 – June 30, 2026.

To receive your rebate:

1. Fill out this form completely. See reverse side for rebate details. *Missing information will disqualify your rebate.*
2. Enclose paid in full invoice and manufacturers specification sheet with equipment make, model, and size.
3. Enclose an AHRI certificate for each system. AHRI Sheets can be found at www.AHRIdirectory.org.
4. E-Mail to: efficiencymatters@npumail.com or mail to NPU-Energy Services, 16 South Golden Street, Norwich, CT 06360

NPU reserves the right to provide the rebate in the form of a credit adjustment on your electric account if the past due balance exceeds \$100.00.

Customer Information

Name (must be listed on utility account): _____

Mailing Address: _____

Installation Address (if different): _____

Account Number (for installation address): _____

Phone: _____ Email: _____

By signing below, the customer agrees to the conditions as stated on the back of this application and to any special requirements.

Customer Signature: _____ Date: _____

Central Air or Heat Pump? (circle one) Ductless or Ducted? (circle one)

Manufacturer and Outdoor Model Number	Unit size (exact tonnage) *	SEER2/SEER HSPF2/HSPF EER2/EER	Rebate \$/Ton	Quantity	Rebate
<i>(Example)</i> Acme, HV 1011	2.3	18 SEER2	\$350	1	(2.3 x \$350 x 1) = \$805

*To calculate tonnage of unit, divide the BTU's of the cooling capacity by 12,000 (EX: 21,000BTU/12,000 = 1.75 tons)

☐
☐Please check if heat pump is replacing electric heat (**\$500 rebate**)

Check here if you prefer to have your rebate provided as a credit adjustment on your electric account

Total Rebate Requested: _____

Single Package & Split System Unitary AC Equipment (Air-Cooled), ≤ 5.4 Ton					
Size		Minimum Qualifying	Rebate	Minimum Qualifying	Rebate
Tons	BTUs	SEER2 / SEER *	\$/Ton	SEER2 / SEER *	\$/Ton
≤ 5.4	<65,000	15.2 SEER2 / 16.0 SEER	\$250	17.0 SEER2 / 18.0 SEER	\$350

Single Package & Split System Unitary AC Equipment (Air-Cooled), > 5.4 Ton					
Size		Minimum Qualifying	Rebate	Minimum Qualifying	Rebate
Tons	BTUs	EER2 / EER*	\$/Ton	EER2 / EER*	\$/Ton
> 5.4 to < 20	> 65 to < 240M	11.5 EER2 / 12.0 EER	\$250	12.2 EER2 / 12.3 EER	\$350
> 20 to 30	> 240 to 375M	10.0 EER2 / 10.5 EER	\$250	10.4 EER2 / 10.8 EER	\$350

*Quantifications of efficiencies that are considered are SEER2/SEER and EER2/EER only. IEER and other measurements will not be accepted.

Air Source Heat Pump Equipment						
Size		Type	Minimum Qualifying SEER2/SEER, EER2/EER, HSPF2/HSPF	Rebate \$/Ton	Minimum Qualifying SEER2/SEER, EER2/EER, HSPF2/HSPF	Rebate \$/Ton
Tons	BTUs					
≤ 5.4	< 65,000	Split System	15.2 SEER2 & 7.2 HSPF2 16.0 SEER & 9.0 HSPF	\$250	17.0 SEER2 & 8.1 HSPF2 18.0 SEER & 9.0 HSPF	\$350
		Single Pkg	15.2 SEER2 & 7.2 HSPF2 16.0 SEER & 9.0 HSPF	\$250	17.0 SEER2 & 8.1 HSPF2 18.0 SEER & 9.0 HSPF	\$350
> 5.4 to < 20.0	> 65 to < 240M	All	11.5 EER2 / 12.0 EER	\$250	None	None
> 20 to 30	> 240 to 375M	All	10.0 EER2 / 10.5 EER	\$250	None	None

INITIATIVE REQUIREMENTS

Application Offer: This initiative covers products purchased and installed January 1, 2026 – June 30, 2026. Details of this Initiative, including Rebate levels, are subject to change or cancellation without prior notice. This application form with required documentation must be received by July 15, 2026. Contact efficiencymatters@npumail.com, or (860) 823-4514 for additional information.

Completed and signed applications must be submitted within 60 days of the equipment installation to be eligible for rebates.

Eligibility: Rebates are available to residential, commercial, and industrial electric service customers of Norwich Public Utilities. Equipment must be installed in the service territory of Norwich Public Utilities. Eligible systems are: electric heat pumps, single packaged units, split systems (split systems must meet AHRI specifications).

Proof of Purchase: An invoice itemizing the purchased equipment must accompany each rebate application form. **The paid in full invoice copy must indicate the equipment type, size, make and model, serial number of the system and date of purchase.**

Application Form: This application must be filled out completely, truthfully and accurately. Customer must sign, date, and submit the application along with the invoice, and manufacturer's equipment performance sheet stating the AHRI certified efficiency rating and nominal capacity.

Payment: Please allow 30 days for payment. Payment process may take longer if information is missing on application. **NPU reserves the right to provide rebate in the form of a credit adjustment on your electric account.**

Approval and Verification: Pre-approval from Norwich Public Utilities will be required if the rebate total is greater than \$5,000. Norwich Public Utilities reserves the right to verify sales transactions and to have reasonable access to your facility to inspect the HVAC system installed under this Initiative, prior to issuing rebates or at a later time.

Endorsement: Norwich Public Utilities does not endorse any particular manufacturer, product or system design in promoting this Initiative.

Tax Liability: Norwich Public Utilities will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of rebates.

Warranties: NORWICH PUBLIC UTILITIES DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Norwich Public Utilities makes no warranties or representation of any kind, whether statutory, expressed or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding the unitary HVAC equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Limitations of Liability: The liability of Norwich Public Utilities is limited to paying the rebate specified. Norwich Public Utilities is not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in this Initiative.

Specific Requirements: These include, but are not limited to: payment options, rebate restrictions for facilities using self-generation for non-emergency purposes.

Owner's Certification: Owner certifies that he/she has purchased and installed the equipment listed above at the defined location. Owner agrees that all information is true and that he/she conformed to all Initiative and Eligibility requirements listed. Owner has verified that the units listed above have been installed correctly. There are no unusual noises or vibrations and all controls have been calibrated. Owner or owner's representative has been instructed on how to operate and maintain this equipment and has received all the necessary operation and maintenance manuals. Owner has verified that any applicable air system and water balancing has been performed.

ISO-NE Capacity Payments: By signing this document, and as a condition for receiving a Rebate pursuant to this program, customer hereby assigns to Norwich Public Utilities all of its rights, title and interest in and to any and all LICAP, ICAP, and any and all other capacity-related credits or payments for which customer may be eligible from ISO-NE or such value associated with the settlement of such LICAP, ICAP, or capacity payments as determined through the ISO-NE LICAP, ICAP, or other such like capacity supply auction or market (or its successors or replacements) for any capacity enrolled with ISO-NE