



NORWICH BOARD OF PUBLIC UTILITIES' COMMISSIONERS

SPECIAL MEETING AGENDA

6:00 P.M., TUESDAY

November 4, 2009

1. Call To Order.
2. Fifteen-Minute Public Comment Period.
3. Minutes of the Special September Meeting, which was held on September 29, 2009.
4. Performance Reports
 - a. Financial – The September 2009 Financial Statements are enclosed.
 - b. Collections
 - c. Customer Satisfaction Indicators
5. NPU Tactical Information
 - a. Operations & Construction Report
 - b. Water Division Report
 - c. Customer Communications Calendar
 - d. Energy Efficiency Update
 - e. Construction Project Status Report
 - f. Control Room Update
 - g. PGA/PPA
 - h. ARRA Stimulus Grants. Update to be given at meeting.
 - i. Other
 - General Manager Assessment. Presentation to be made to the Board by Steven Nissenfeld of SMN Associates.
 - United Way Campaign
 - 50-5 Distributed Generation
6. Executive Session – To Discuss Confidential Trade Secret & Commercially Valuable Confidential or Proprietary Information Not Subject to Inspection or Public Disclosure Pursuant to Section 1-210[5] and 7-232a of the CT. General Statutes. This information is commercially valuable, confidential and proprietary and is not public disclosure, pursuant to Public Act No. 98-212.
7. Other Business
8. The next Regular Meeting is scheduled to be held on Tuesday, November 24, 2009.

Respectfully Submitted,

John Bilda
General Manager