



**NORWICH BOARD OF PUBLIC UTILITIES' COMMISSIONERS
REGULAR MEETING AGENDA**

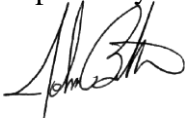
6:00 P.M., Tuesday
July 27, 2010

1. Call To Order.
2. Fifteen-Minute Public Comment Period.
3. Minutes of the Special July Meeting held on Tuesday, July 6, 2010.
4. Performance Reports
 - a. Financial – The June 2010 Financial Statements are enclosed
 - b. Collections
 - c. Customer Satisfaction Indicators
5. NPU Tactical Information
 - a. Operations & Construction Report
 - b. Customer Communications Calendar
 - c. Energy Efficiency Update
 - d. Construction Project Status Report
 - e. ConnSMART Update
 - f. Control Room Update
 - g. PGA/PPA
 - h. Other
6. Executive Session – To Discuss Confidential Trade Secret & Commercially Valuable Confidential or Proprietary Information Not Subject to Inspection or Public Disclosure Pursuant to Section 1-210[5] and 7-232a of the CT. General Statutes. This information is commercially valuable, confidential and proprietary and is not public disclosure, pursuant to Public Act No. 98-212.
7. Other Business
 - Gas System Expansion Presentation
 - Matlack Substation
8. The next Regular Meeting is scheduled to be held on Tuesday, August 24, 2010.

Upcoming Topics:

- Board Self Review

Respectfully Submitted,

A handwritten signature in black ink, appearing to read 'John Bilda', written in a cursive style.

John Bilda
General Manager