



www.norwichpublicutilities.com



Energy Services: (860) 823-4514  
E-Mail: efficiencymatters@npumail.com

**CUSTOMER INFORMATION**

Name: \_\_\_\_\_ Contact: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_  
Installation Address (if different): \_\_\_\_\_  
Natural Gas Account Number (for installation address): \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ E-Mail: \_\_\_\_\_

By signing below, customer agrees to the conditions as stated on the back of this application and to any special requirements.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**CONTRACTOR INFORMATION**

Company Name: \_\_\_\_\_ Contact: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ E-Mail: \_\_\_\_\_

By signing below, customer agrees to the conditions as stated on the back of this application and to any special requirements.

Contractor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**APPLICATION INSTRUCTIONS**

(Applications will not be processed without providing all applicable information)

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>Read Initiative Requirements on the reverse side of this application. Use <b>Efficiency and Incentive Levels</b> to determine eligibility and rebate amount for your equipment purchase(s). <i>NPU reserves the right to provide the rebate in the form of a credit adjustment on your natural gas account.</i></li> </ul> | <ul style="list-style-type: none"> <li>Attach invoice and manufacturer's specification sheet with equipment make, model, size and efficiency rating. For furnaces and boilers, please include a copy of the combustion analysis. NPU reserves the right to conduct field inspections to verify proper installation of equipment.</li> </ul> |
| <ul style="list-style-type: none"> <li>Fill out all applicable spaces on the application. Both the customer and contractor must sign the application.</li> </ul>  | <ul style="list-style-type: none"> <li>Send all documentation to <b>NPU – Natural Gas Rebate Program, 16 South Golden Street, Norwich, CT 06360.</b></li> </ul>   |

**EQUIPMENT INSTALLED AND REBATE AMOUNT**

Reason N = New R = Replacement	Equipment Code (from back side of form)	Manufacturer & Model Number	Boiler/Furnace Unit Size (BTU)	Efficiency (AFUE, Thermal Efficiency or EF)	Max. Flow Rate at 65°F Temp Rise (GPM) (for on demand tankless water heaters)	Qty Installed	Rebate Amount Requested
<i>Example N</i>	<i>HWB</i>	<i>Acme, HV1011</i>	<i>300,000</i>	<i>90%</i>		<i>1</i>	<i>\$600</i>

**TOTAL REBATE** \_\_\_\_\_

Please check here if you prefer your rebate in the form of a credit adjustment on your natural gas account.

**FOR ADMINISTRATIVE USE ONLY:**

Inspection Date: _____		Inspected by: _____	
Project ID: _____	Database ID #: _____	Approved Rebate: \$ _____	Approving Signature: _____

## RESIDENTIAL EFFICIENCY AND REBATE LEVELS

### FURNACES

Equipment Code	Type	Heating Capacity (BTU)	Minimum Efficiency	Rebate
WAF	Condensing Warm Air Furnace	≤150,000	95% AFUE	\$400

### BOILERS

Equipment Code	Type	Heating Capacity (BTU)	Minimum Efficiency	Rebate
HWB	Condensing Hot Water Boiler	≤300,000	90% AFUE	\$600
THWB	Tankless Hot Water Boiler (including combination heat & hot water units)	≤300,000	90% AFUE	\$600

### WATER HEATERS

Equipment Code	Type	Max. Flow Rate at 65°F Temp. Rise (GPM)	Minimum Efficiency	Rebate
WH-ODT	On Demand Tankless Water Heater	≤4	.82 Energy Factor	\$250
WH-ODT	On Demand Tankless Water Heater	≥4	.82 Energy Factor	\$450
WH-IF	Indirect Fired Water Heater	N/A	90% Thermal Efficiency	\$250

## RESIDENTIAL PROGRAM REQUIREMENTS

**Eligibility:** *This rebate form is intended for residential single or two family homes ONLY. For projects larger than two family homes or for commercial and industrial projects, please call 860-823-4514 for more information.*

Rebates are available to residential natural gas service customers of Norwich Public Utilities. Equipment must be installed in the service territory of Norwich Public Utilities. For commercial and industrial projects, call 860-823-4514 for information and assistance.

**Application Offer:** Details of this program, including rebate levels, are subject to change or cancellation without prior notice. Completed and signed applications must be submitted within 30 days of the equipment installation to be eligible for rebates. Call (860) 823-4514 for additional information.

**Proof of Purchase:** An invoice itemizing the purchased equipment must accompany each rebate application form. **The invoice copy must indicate the equipment type, size, make and model, serial number of the system and date of purchase.**

**Application Form:** This application must be filled out completely, truthfully and accurately. An authorized representative of the customer must sign, date, and submit the application along with the invoice, and manufacturer's equipment performance sheet stating the ARI certified efficiency rating and nominal capacity.

**Payment:** Please allow 30 days for payment. Payment process may take longer if information is missing on application. Call (860) 823-4514 for details.

**Approval and Verification:** Pre-approval from Norwich Public Utilities will be required if the rebate total is greater than \$6,000. Norwich Public Utilities reserves the right to verify sales transactions and to have reasonable access to your facility to inspect the equipment installed under this program, prior to issuing rebates or at a later time.

**Endorsement:** Norwich Public Utilities does not endorse any particular manufacturer, product or system design in promoting this initiative.

**Tax Liability:** Norwich Public Utilities will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of rebates.

**Warranties: NORWICH PUBLIC UTILITIES DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY.** Norwich Public Utilities makes no warranties or representation of any kind, whether statutory, expressed or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Limitations of Liability:** The liability of Norwich Public Utilities is limited to paying the rebate specified. Norwich Public Utilities is not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in this Initiative.

**Owner/Contractor's Certification:** Owner/Contractor certifies that he/she has purchased and installed the equipment listed above at the defined location. Owner/Contractor agrees that all information is true and that he/she conformed to all initiative and eligibility requirements listed. Owner/Contractor has verified that the units listed above have been installed correctly. There are no unusual noises or vibrations and all controls have been calibrated. Owner/Contractor or owner's representative has been instructed on how to operate and maintain this equipment and has received all the necessary operation and maintenance manuals. Owner/Contractor has verified that any applicable air-system and water balancing has been performed.

**NPU reserves the right to provide rebate in the form of a credit adjustment on your natural gas account.**