



Energy Services: (860) 823-4514
E-Mail: efficiencymatters@npumail.com

CUSTOMER INFORMATION

Name: _____ Contact: _____
Mailing Address: _____ City: _____ ST: _____ Zip: _____
Installation Address (if different): _____
Natural Gas Account Number (for installation address): _____
Phone: _____ Fax: _____ E-Mail: _____

By signing below, customer agrees to the conditions as stated on the back of this application and to any special requirements.

Customer Signature: _____ Date: _____

CONTRACTOR INFORMATION

Company Name: _____ Contact: _____
Mailing Address: _____ City: _____ ST: _____ Zip: _____
Phone: _____ Fax: _____ E-Mail: _____

By signing below, customer agrees to the conditions as stated on the back of this application and to any special requirements.

Contractor Signature: _____ Date: _____

APPLICATION INSTRUCTIONS

(Applications will not be processed without providing all applicable information)

<ul style="list-style-type: none"> • Read Initiative Requirements on the reverse side of this application. Use Efficiency and Incentive Levels to determine eligibility and rebate amount for your equipment purchase(s). NPU reserves the right to provide the rebate in the form of a credit adjustment on your natural gas account. • Fill out all applicable spaces on the application. Both the customer and contractor must sign the application. 	<ul style="list-style-type: none"> • Attach invoice and manufacturer’s specification sheet with equipment make, model, size and efficiency rating. For furnaces and boilers, please include a copy of the combustion analysis. NPU reserves the right to conduct field inspections to verify proper installation of equipment. <p>Send all documentation to NPU – Natural Gas Rebate Program, 16 South Golden Street, Norwich, CT 06360.</p>
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EQUIPMENT INSTALLED AND REBATE AMOUNT

Reason N = New R = Replacement	Equipment Code (from back side of form)	Manufacturer & Model Number	Boiler/Furnace Unit Size (BTU)	Efficiency (AFUE , Thermal Efficiency or EF)	Max. Flow Rate at 65°F Temp Rise (GPM) (for on demand tankless water heaters)	Qty Installed	Rebate Amount Requested
<i>Example N</i>	<i>HWB</i>	<i>Acme, HV1011</i>	<i>300,000</i>	<i>90%</i>		<i>1</i>	<i>\$1,000</i>

TOTAL REBATE _____

Please check here if you prefer your rebate in the form of a credit adjustment on your natural gas account.

FOR ADMINISTRATIVE USE ONLY:

Inspection Date: _____		Inspected by: _____	
Project ID: _____	Database ID #: _____	Approved Rebate: \$ _____	Approving Signature: _____

EFFICIENCY AND REBATE LEVELS

FURNACES

Equipment Code	Type	Heating Capacity (BTU)	Minimum Efficiency	Rebate
WAF	Warm Air Furnace	≤150,000	92% AFUE	\$100
WAF/ECM	Warm Air Furnace w/ECM Fan Motor	≤150,000	92% AFUE	\$400
UH	Unit Heater	≤ 400,000	90% Thermal Efficiency	\$500

BOILERS

Equipment Code	Type	Heating Capacity (BTU)	Minimum Efficiency	Rebate
SB	Steam Boiler		82% AFUE	\$200
HWB	Hot Water Boiler	≤300,000	90% AFUE	\$1,000
HWB	Hot Water Boiler	301,000 to 499,000	90% Thermal Efficiency	\$1,500
HWB	Hot Water Boiler	500,000 to 999,000	90% Thermal Efficiency	\$3,000
HWB	Hot Water Boiler	1,000,000 to 1,700,000	90% Thermal Efficiency	\$4,000
HWB	Hot Water Boiler	≥ 1,701,000	90% Thermal Efficiency	\$6,000

WATER HEATERS

Equipment Code	Type	Max. Flow Rate at 65°F Temp. Rise (GPM)	Minimum Efficiency	Rebate
WH-ST	Energy Star® Water Heater with Storage Tank ≤80,000 BTU	N/A	.62 Energy Factor	\$60
WH-IF	Indirect Fired Water Heater ≤ 50 gallon storage	N/A	90% Thermal Efficiency	\$200
WH-IF	Indirect Fired Water Heater ≥ 50 gallon storage	N/A	90% Thermal Efficiency	\$400
WH-ODT	On Demand* Tankless Water Heater w/electronic ignition	≤4	.82 Energy Factor	\$300
WH-ODT	On Demand Tankless Water Heater w/electronic ignition	>4	.82 Energy Factor	\$600
WH-C	Condensing Water Heater		90% Thermal Efficiency	\$400

*Natural gas fired instantaneous hot water heater (also known as “on demand” or “tankless” systems)

PROGRAMMABLE THERMOSTATS

Applicable for natural gas heating & cooling systems only

Equipment Code	Equipment Type	Minimum Efficiency	Rebate
PT	ENERGY STAR® certified programmable thermostat	N/A	\$25

PROGRAM REQUIREMENTS

Eligibility: Rebates are available to residential, commercial, and industrial natural gas service customers of Norwich Public Utilities. Equipment must be installed in the service territory of Norwich Public Utilities.

Application Offer: Details of this Program, including Rebate levels, are subject to change or cancellation without prior notice. Completed and signed applications must be submitted within 30 days of the equipment installation to be eligible for Rebates. Call (860) 823-4514 for additional information.

Proof of Purchase: An invoice itemizing the purchased equipment must accompany each Rebate application form. **The invoice copy must indicate the equipment type, size, make and model, serial number of the system and date of purchase.**

Application Form: This application must be filled out completely, truthfully and accurately. An authorized representative of the customer must sign, date, and submit the application along with the invoice, and manufacturer’s equipment performance sheet stating the ARI certified efficiency rating and nominal capacity.

Payment: Please allow 30 days for payment. Payment process may take longer if information is missing on application. Call (860) 823-4514 for details.

Approval and Verification: Pre-approval from Norwich Public Utilities will be required if the Rebate total is greater than \$6,000. Norwich Public Utilities reserves the right to verify sales transactions and to have reasonable access to your facility to inspect the equipment installed under this Program, prior to issuing Rebates or at a later time.

Endorsement: Norwich Public Utilities does not endorse any particular manufacturer, product or system design in promoting this Initiative.

Tax Liability: Norwich Public Utilities will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of Rebates.

Warranties: **NORWICH PUBLIC UTILITIES DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY.** Norwich Public Utilities makes no warranties or representation of any kind, whether statutory, expressed or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Limitations of Liability: The liability of Norwich Public Utilities is limited to paying the Rebate specified. Norwich Public Utilities is not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in this Initiative.

Specific Requirements: These include, but are not limited to: payment options, Rebate restrictions for facilities using self-generation for non-emergency purposes. Please call (860) 823-4514 for more details. **NPU reserves the right to provide rebate in the form of a credit adjustment on your natural gas account.**

Owner/Contractor’s Certification: Owner/Contractor certifies that he/she has purchased and installed the equipment listed above at the defined location. Owner/Contractor agrees that all information is true and that he/she conformed to all Initiative and Eligibility requirements listed. Owner/Contractor has verified that the units listed above have been installed correctly. There are no unusual noises or vibrations and all controls have been calibrated. Owner/Contractor or owner’s representative has been instructed on how to operate and maintain this equipment and has received all the necessary operation and maintenance manuals. Owner/Contractor has verified that any applicable air-system and water balancing has been performed.