



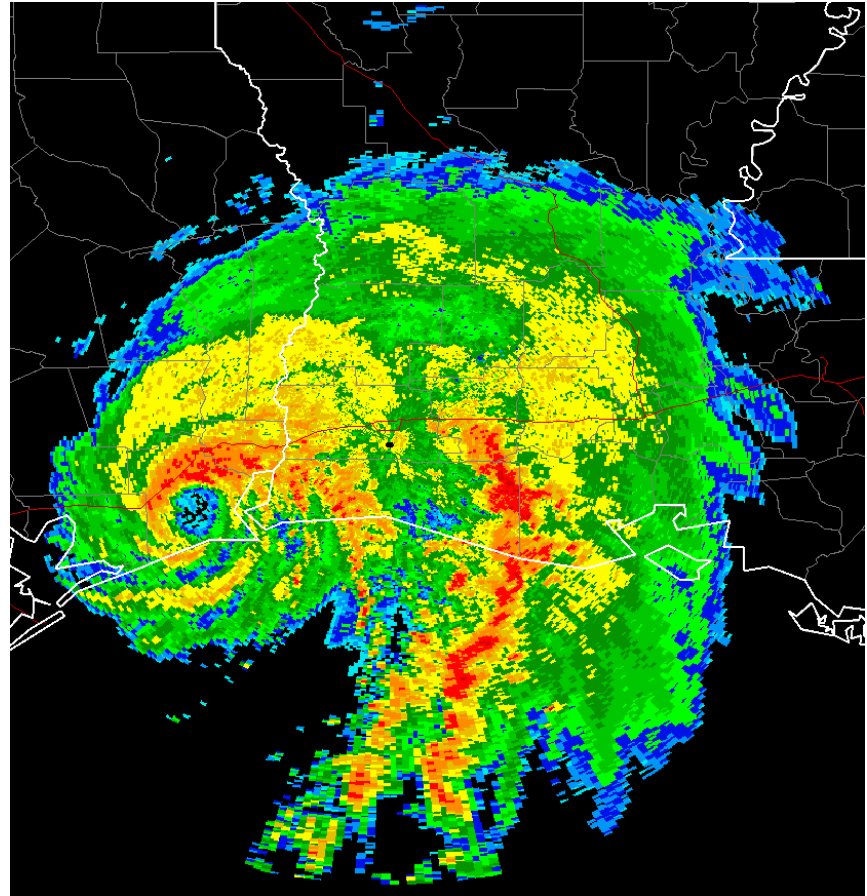
# Disaster Preparedness Planning For Your Business

September, 2015



# Overview

- Before a storm hits
- After a storm hits
- The restoration process
- Communicating with NPU
- Q&A



# Before a storm hits



## Never underestimate the power of common sense

- Follow the course of the storm very closely
- Review your emergency communications plan – internal and external
- Inspect and make any emergency repairs to drains, gutters or flashing
- Turn off non-critical devices such as computer monitors, workstations, and other electrical equipment.
- Backup all data on servers and personal computers;
  - If the backup site could be impacted by the storm, take the backup tapes with you when you evacuate

# Before a storm hits

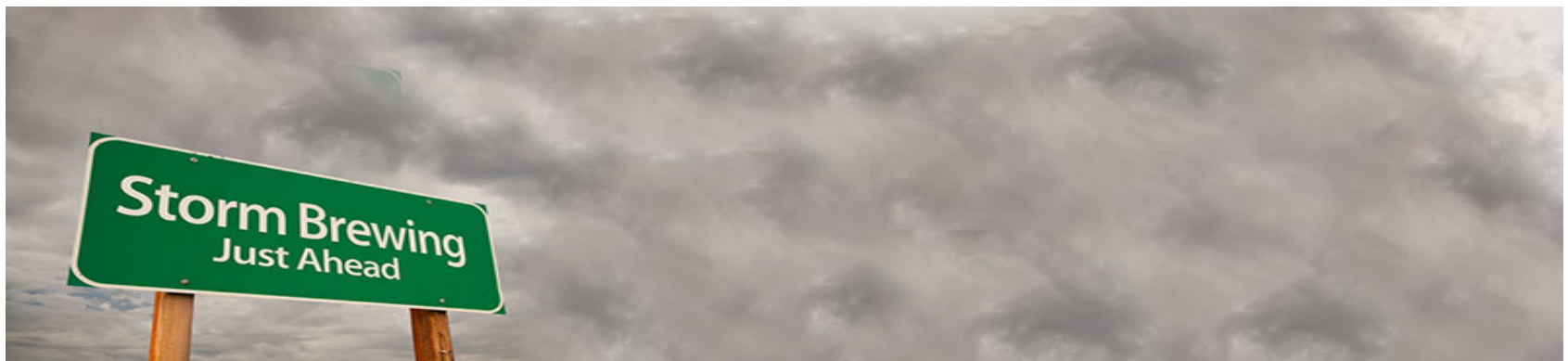
- Confirm that all roof-mounted equipment such as HVAC equipment or exhaust vents are secure
- Protect / relocate any vital records especially insurance policies.
- Consider installing windstorm shutters or plywood over doors and windows.
- Ensure all employees who will remain on site during a storm have all the supplies / equipment they'll need:
  - Drinkable water
  - Battery-powered radio
  - Nonperishable food
  - Flashlights
  - Walkie-talkie



# Before a storm hits

Make sure the outside of your building or facility is safe by taking the following steps:

- Remove all loose debris
- Relocate any nonessential equipment indoors
- Secure storage of flammable liquid drums, or move to a vacant, sheltered area
- Anchor any portable buildings (i.e., trailers) to the ground.
- Secure large cranes and any other large equipment
- Make sure outdoor signs are secure – or removed if practical.



# After a storm hits

- Continue to monitor the weather and news closely
- Watch for closed roads
- Secure 24-hour security if needed
- Survey for safety hazards such as downed wires, leaking gas, flammable liquids, poisonous gases, and damage to foundations or underground piping.
- **Always assume a downed wire is energized and very dangerous.**
  - Call 9-1-1 immediately
  - Notify NPU (860.887.2555)
- Make repairs to your building or facility as needed



# NPU's restoration process

- First priority is to make our system safe
  - Life, property, restoration
- Critical customers – those with an impact on health and safety of the community
  - Police and Fire Department
  - Healthcare / pharmacy
  - Food & water, gas stations
- “Biggest bang for our buck” – repairs that will bring back the greatest number of customers the soonest
- Outages impacting a smaller number / individual customers
- Life support?
  - Should have a back-up source of power in place.
  - Relocate to emergency shelters



# Communicating with NPU

- Patience and Perspective
- First priority is safety THEN restoration of power for largest number of customers
- Local news (Bulletin, Day, WICH)
- Social media (Facebook, Twitter)

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