



May 5, 2009

Dear NPU Customer:

I am writing regarding a new sanitary sewer project that is being considered for the Newton Street area. You are receiving this letter because your property is included in the potential project plan, which also includes East Avenue, West Avenue, Will Road, Ash Road and Newton Place.

Norwich Public Utilities (NPU) has scheduled two (2) informational meetings to provide all affected properties with the potential project considerations. The first is scheduled for Saturday, May 16, 2009 at 9:00 AM and the second for Tuesday, May 19, 2009 at 6:00 PM. Both meetings will take place at Stanton School on 386 New London Turnpike.

As you may know, the NPU Board of Commissioners/Sewer Authority rejected a previous proposal that would have provided sanitary sewers to the Newton Street, East Avenue, West Avenue, Newton Place, Ash Road, Will Road, Gardner Acres Road and New London Turnpike areas of Norwich. Following that project's defeat, a several residents from that previous project area approached the Sewer Authority, imploring them to provide assistance with major septic system failures on their properties. The Sewer Authority instructed NPU staff to redefine the project area, leaving out those streets whose property owners unanimously opposed the project. The newly defined project area is somewhat smaller and is more affordable than the previous.

We strongly encourage you to attend at least one of the two informational meetings. The information presented at both will be identical. Each will last about one hour, and include displays plus presentations on the following:

- Preliminary project plan
- Projected assessment amount and payment options
- Overview of neighborhood need based on soil quality data and Uncas Health Department records
- Understanding the benefits of sanitary sewers
- Connection costs and monthly use fees
- Your questions, comments and concerns

If both of these dates are inconvenient for you, please contact me so that I can arrange to meet with you at a mutually agreeable time. I can be reached at (860) 823-4516 or at jeffdewey@npumail.com.

Very truly yours.

Jeff Dewey, P.E.
Utility Engineer/Project Manager