



September 26, 2006

Dear NPU Customer,

Thank you for attending the informational meeting about the proposed Flyers Drive Sewer Construction project. I was happy to meet you, and review the project details in person.

As promised, I have enclosed a summary sheet of questions and answers from both informational meetings. Since the questions asked Thursday evening were slightly different than those asked Saturday morning, we wanted to be sure that you were able to see both. A copy of these questions and answers is also being shared with those property owners who did not attend either meeting. Those neighbors will also be asked to cast their vote either for or against the project by Friday, October 6th, 2006.

We expect to have a final count of votes for or against the project by October 20, 2006 and will send you the results via mail or email (if you have provided us with an email address). Please remember that Norwich Public Utilities does not decide if the project goes forward based on the outcome of the vote. The results will be relayed to the Norwich City Council. The Norwich City Council will make the final decision as to whether or not the project proceeds.

If you would like to follow-up with me on any of these questions or answers or any other issue related to this project, I encourage you to contact me directly by phone or email.

Very truly yours,

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