



August 30, 2008

RE: Update on Flyers Drive, Lambert Drive, and Wayne Street Sewer Construction Project

Dear NPU Customer,

It's been a while since Norwich Public Utilities (NPU) last communication on the status of the sewer project scheduled for your neighborhood. While we are still months away from the start of construction, I'm writing to give you an update on where we are in the design phase of the project.

As you may already know, we have contracted with CLA Engineers, located here in Norwich, for the detailed design of the project. The detailed design is different from the concept design provided to you when this project was first proposed. It includes the specifics such as pump station design, depth and size of the sewer mains, as well as the engineering specifications for connecting into nearby sewer infrastructure. CLA is approximately 90% complete with the plans and I expect to receive their submission to our office shortly.

NPU then reviews these plans and makes any needed changes based upon our expertise and day-to-day knowledge of the existing sewer system. Next, we collaborate with CLA to make these changes, and CLA generates final plans. This process will likely take a few weeks.

Once the final plans are created, it is time to go out to bid on the project. I'll provide you with another update at that time so that you'll have a better understanding of how we ensure the bid is awarded to a high-quality, low-cost construction firm. Your confidence in the process and this project is important to us, so please feel free to contact me if you have any additional questions or concerns.

Thank you for your help and patience during the recent months.

Very truly yours,



Jeff Dewey  
Project Engineer  
Phone: (860) 823-4516  
Email: jeffdewey@npumail.com