



August 23, 2006

RE: Proposed Sewer Project

Dear NPU Customer,

A number of residents in your immediate area have approached Norwich Public Utilities (NPU) about installing a sewer system that would serve your neighborhood. NPU will not recommend proceeding with any sewer construction project unless more than half of the homeowners in the neighborhood support the project, so I would like to personally invite you to attend one of two informational meetings. The meetings are scheduled for Thursday, September 14 at 6:00 P.M. and Saturday, September 16 at 9:30 A.M. at the Rose City Senior Center located on XX Mahan Drive.

As the NPU project manager, I look forward to sharing information about the benefits and costs of putting in city sewers. NPU wants you to make the most informed choice possible because a decision either for or against this project has significant implications for your property and your neighborhood. I've enclosed a map which shows the proposed service area and a fact sheet that summarizes the project, but I want to emphasize that **the best information will be provided at the meetings because you will also have the opportunity to ask questions and offer your opinions.** At the end each meeting, NPU will conduct a poll, the results of which will be combined to determine if the project should proceed.

I look forward to seeing you at one of the meetings, but if you can't attend and would like to discuss this proposed project with me, please contact (860) 823-4189 or email me at bobmalouf@npumail.com. Since I'd like to include your preference in the poll, please contact me before September 29, 2006. I look forward to speaking with you!

Sincerely,

Bob Malouf
Project Manager
(860)823-4189