



March 30, 2009

RE: Update - Flyers Drive/Wayne Street area sewer construction project

Dear Resident,

Spring is around the corner, and I've heard from many neighbors who are eager for the Flyers Drive/Wayne Street Area Sewer Construction Project to begin. The good news is that Norwich Public Utilities (NPU) has received the detailed design plans from CLA Engineering, and the project will be put out to bid on April 23, 2009. This means that construction will begin soon. As that time gets closer, you'll be hearing from me with more information about what you can expect during the construction phase.

In the meantime, I want you to know that NPU is extending natural gas service into the project area. Installing natural gas mains requires a different trench from those that will hold sewer mains. Still, installing both services at the same time makes the most sense from a cost, logistics and convenience perspective (that is – no more need to dig up newly paved roads). I've enclosed a brochure that provides you with more specific information about the advantages and benefits of switching to natural gas.

Natural gas service mains and service lines are installed at absolutely no cost to you. Unlike neighborhood sewer projects, natural gas expansion projects are paid for through natural gas rates – not through any sort of assessment. Even the service line which connects to your property is installed at no cost to you.

I hope you will review the attached brochure. Heating or cooking with natural gas provides many advantages. It burns cleaner, so it is better for our environment. It is used in high-efficiency heating equipment and appliances, for which NPU offers rebates and incentives. Even better, natural gas continues to be the best value per heating unit during a difficult economy, and it also reduces local dependency on foreign fuels. If you might be interested in switching to natural gas, please contact me at (860) 823-4505 or jeffdewey@npumail.com.

Sincerely,

Jeff Dewey, P.E.
Project Manager/Utility Engineer