



November 14, 2006

Dear NPU Customer,

Norwich Public Utilities will be forwarding the results of a neighborhood survey to the Norwich City Council by the end of this month. According to our records, we have not yet received input from your household regarding this important project.

It is not NPU's role to make a recommendation regarding the final decision to proceed or not to proceed with this sewer installation project. At the same time, we have become more aware of the urgent need that many neighbors have due to aging septic systems, replacement costs and new Department of Health requirements surrounding lot sizes and leach fields. For this reason, we are attempting to make contact with every homeowner in the project area to determine the overall neighborhood's precise need. Our goal is to report the most complete information that we can to the mayor and city council.

The decision to proceed with the project will ultimately be made by the Norwich City Council at a future public hearing. That outcome will have immediate implications for the viability of many homes in the neighborhood. I urge you to contact the NPU Project Manager, Bob Malouf, at (860) 823-4189 or by email at bobmalouf@npumail.com if you have questions or concerns about the enclosed survey. We have enclosed a postage paid envelope to return the survey for your convenience, and ask that you mail it to us by Monday, November 20, 2006.

Sincerely,

John Bilda
General Manager