



NORWICH BOARD OF PUBLIC UTILITIES' COMMISSIONERS
REGULAR MEETING AGENDA

6:00 P.M., Tuesday
February 22, 2011

1. Call To Order.
2. Fifteen-Minute Public Comment Period.
3. Minutes of the Regular January Meeting, held on Tuesday, January 25, 2011 and the Special February Meeting held on Monday, February 7, 2011.
 - o Presentation on Natural Gas Expansion Programs
4. Performance Reports
 - a. Financial – The January 2011 Financial Statements are enclosed
 - b. Collections
 - c. Customer Satisfaction Indicators
5. NPU Tactical Information
 - a. Operations & Construction Report
 - b. Customer Communications Calendar
 - c. Energy Efficiency Update
 - d. Construction Project Status Report
 - e. SMART Grid Update
 - f. Control Room Update
 - g. PGA/PPA
 - h. Other
6. Executive Session – To Discuss Confidential Trade Secret & Commercially Valuable Confidential or Proprietary Information Not Subject to Inspection or Public Disclosure Pursuant to Section 1-210[5] and 7-232a of the CT. General Statutes. This information is commercially valuable, confidential and proprietary and is not public disclosure, pursuant to Public Act No. 98-212.
7. Other Business
8. The next Regular Meeting is scheduled to be held on Tuesday, March 22, 2011.

Upcoming Topics:

March Meeting ~ On-line bill pay, Budget presentation

Respectfully Submitted,

John Bilda
General Manager