



NORWICH BOARD OF PUBLIC UTILITIES' COMMISSIONERS
REGULAR MEETING AGENDA

6:00 P.M., Tuesday
January 25, 2011

1. Call To Order.
2. Fifteen-Minute Public Comment Period.
3. Minutes of the Special November Meeting held on Monday, November 29, 2010.
 - o Independent Auditors' Report by BlumShapiro
4. Performance Reports
 - a. Financial – The December 2010 Financial Statements are enclosed
 - o Mid-Year Financial Review / 6-Month Forecast
 - b. Collections
 - c. Customer Satisfaction Indicators
5. NPU Tactical Information
 - a. Operations & Construction Report
 - b. Customer Communications Calendar
 - c. Energy Efficiency Update
 - d. Construction Project Status Report
 - e. SMART Grid Update
 - f. Control Room Update
 - g. PGA/PPA
 - h. Other
 - o Stonybrook Update (information to be provided at meeting)
 - o Gas Supplier Update (information to be provided at meeting)
6. Executive Session – To Discuss Confidential Trade Secret & Commercially Valuable Confidential or Proprietary Information Not Subject to Inspection or Public Disclosure Pursuant to Section 1-210[5] and 7-232a of the CT. General Statutes. This information is commercially valuable, confidential and proprietary and is not public disclosure, pursuant to Public Act No. 98-212.
7. Other Business
8. The next Regular Meeting is scheduled to be held on Tuesday, February 22, 2011.

Upcoming Topics:

- February Meeting
 - Long Term CSO Plan Presentation by Black & Veatch
 - On-line bill pay

- March Meeting
 - Sewer Upgrade Presentation by Camp Dresser McKee, Inc.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "John Bilda". The signature is stylized with a large initial "J" and "B".

John Bilda
General Manager